

Extended Services

Flowcode 6 and Electronic design



Our purpose in offering this service is to allow our industrial customers to reduce their time to market for their solutions.

The extended Services offering from Matrix allows Flowcode 6 customers the ability to subcontract specific pieces of work within the development cycle to the development team at Matrix. The basis for this is that an agreed amount of work per quarter (within limits) is blocked in the diaries of Matrix developers and allows the customer the flexibility when to call this work off.

Got capacity constraints within your development team?

Need customer Flowcode 6 components creating?

If so, our Extended Service agreement allows for you to flex your staffing and subcontract work to the Flowcode experts.

The Extended Service process:

- ◇ *Quarterly workloads agreed to create a “bag of hours” (with auto flex of ±25% carry over/pull forward with following quarter)*
- ◇ *Single invoice management on both parties reduce administration costs*
- ◇ *Single point of contact for Project Management of work*
- ◇ *Start of work commitment within agreed SLA’s*
- ◇ *Monthly timesheets to communicate consumption against the “bag of hours” agreed*
- ◇ *Preferential consultancy rates for the bag of hours agreed*
- ◇ *Ability to use these hours for a broad range of tasks (required skills to be agreed within Matrix competencies)*
- ◇ *Ability to procure more hours should the need arise*



Matrix Ltd

The Factory
33 Gibbet Street
Halifax
England
HX1 5BA

Phone: +44 1422 252380

Fax: +44 1422 252381

Email:

mark.illidge@matrixmultimedia.co.uk

MATRIX